

DoubleTree Fallsview Resort & Spa by Hilton

Planting our Roots for a Greener Future

The DoubleTree Fallsview has adopted comprehensive policies and programs to promote business practices that help preserve the environment. In delivering our commitment to the environment, we will understand the environmental issues associated with all our operations, incorporate environmental management into everyday business practice, measure performance and set improvement targets, and work with our employees, suppliers and clients to minimize our environmental footprint.

Fact:

The Hotel Association of Canada has awarded the DoubleTree Fallsview a 4 Green Key Rating which signifies national industry leadership and commitment to protecting the environment. The hotel's recognized programs involve our management team, employees, suppliers and the local community and have shown substantial measurable results. Our environmental management strategies, continuous improvement, energy conservation and continual education have allowed us to earn this award.

Waste Reduction & Recycling

- Recycles cardboard, aluminum cans, glass jars, plastics, toner cartridges, newspapers and refundable beverage containers.
- Cooking oils recycled by Rothsay – a leading manufacturer of biodiesel – a “green” alternative fuel that reduces harmful emissions and can be used in all diesel engines.
- Composting program in all Food & Beverage outlets helps reduce greenhouse gasses and replenishing & revitalizing exhausted farm soils in our local area.
- Recycling program maintained by Housekeeping staff for materials collected from guestrooms.
- Reuses Styrofoam packing materials for shipping lost and found items back to guests via our third party on-site partner, The UPS Store.

Energy Efficiency

Lighting

- All back of house/service areas utilize T8 fluorescent lamps with electronic ballasts conserving 32% of energy consumed with traditional T12 lamps and magnetic ballasts.
- All guestrooms recently retrofitted with LED lighting (approx. 80 total watts down from 300 total watts with incandescent) conserving approximately 70% of electricity previously consumed.
- All non-essential and supplementary LED lighting in public areas is regulated by timers to reduce consumption during non-peak hours and hours of natural daylight. Service closets and corridors are regulated by occupancy sensors.

Heating and Ventilation

- LightStay – Active participant in the Hilton Environmental Analysis Tracking system - a newly developed tool that will assist in measuring energy reduction progress with verifiable information on our environmental practices with measurable results.
- Heating, ventilation and air conditioning equipment is maintained on a regular basis according to manufacturer's recommendations.
- Operable window component in all guestrooms and most meeting rooms allows natural airflow to adjust room temperatures and blackout shades reducing strain on HVAC systems and energy consumption.

Office Equipment

- Energy efficient computers, copiers, and printers are used with sleep modes set for optimum energy conservation. All office computers, point of sale terminals are powered down after closure.

Water Conservation

- Low-flow shower heads installed in all guestrooms (9.46 LPM max)
- 4.8 LPF toilets installed in every guestroom.
- Public water fountain and water bottle filling station available to guests and staff with digital display indicating how many bottles were saved since installed.
- Conserve to Preserve linen and towel program allows guests to contribute by allowing them the option to reuse towels and determine how often bed sheets are laundered.
- State of the art laundry equipment has reduced the amount of water used to clean one kilogram of lines from 7.57 litres down to 3.78 litres vs. older equipment.
- A salt water system replaced liquid chlorine in the swimming pool/hot tubs, significantly reducing the chemical content in backwash water discharged into the environment.
- Mechanical dishwashers run only with full loads.
- Leak detection and repair program in place in maintenance department.
- Outdoor landscaping incorporates native Ontario trees/plant life reducing the dependency on irrigation.
- Water fountain installed in fitness/pool area with an automatic water bottle refilling station.
- Water well installed for back of house water use, eco-friendly ground filtered water versus a water treatment facility which used chemicals and power.

Sustainable Purchasing

- Purchase locally grown food and wine products, reducing transportation emissions and preserving air quality. On-site herb garden planted and maintained seasonally.
- Use of cloth napkins in food and beverage department.
- Use of recyclable packaging materials for food products.

Air Quality

- Company vehicle fleet is on a dealer-maintained preventive maintenance schedule.
- No idling policy implemented for delivery trucks in loading bay and motor coaches.
- Bicycle racks provided for guests and employees to secure their non-emissive vehicles.
- Utilizing water-based paints to the fullest extent possible, reducing volatile organic compound emissions.

Our Five Lakes Spa AVEDA

- Committed to renewably-sourced pure plant and flower essences and fair trade partnerships in developing countries. The AVEDA Mission strives to set an example for environmental leadership and responsibility. To learn more visit:

www.aveda.com

Community

- Teaching Kids to CARE program. Teaming with local schools to engage in a variety of interactive, educator-approved projects; which have ranged from planting trees to adopting endangered animals. Supporting inner-city school breakfast programs.

For more information contact: Jeff Dennis, Operations Manager
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